USER MANUAL

Nexus

SMART TOILET

Considered comfort, engineered to last.

DOCUMENT TS-UM-NEXUS-001 · V1.0

WELCOME

Considered comfort, engineered to last.

Thank you for choosing the Tresani Nexus. This manual covers everyday use, cleaning and care, and answers the questions most owners ask in the first weeks. Keep it to hand — and please read the safety guidance before first use.

Read before use

The safety and electrical guidance applies to every installation. Your Nexus is a Class 1 appliance and must be earthed.

Installed by a professional

Installation is covered in a separate Installation Guide and the Tresani UK Electrical Safety guidance (TS-INST-UK-001).

Two-year warranty

Your Nexus is covered for two years. Register within 30 days at tresani.com/pages/warranties to help us support you faster.

Universal remote

To reduce waste, every Tresani toilet ships with a universal remote. Some buttons may not apply to your model — this is normal.

NEED HELP?

Visit www.tresani.com or submit a request with your purchase details and our after-sales team will guide you through troubleshooting and repair.

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01 · SAFETY INFORMATION

Read this first.

Your Nexus is a Class 1 electrical appliance. The points below protect you and your guarantee. If anything is unclear, contact us before use.

ELECTRICAL

This appliance must be connected to an earthed supply. It must be protected by a 30 mA RCD and installed in line with BS 7671 and Part P (or the Scottish equivalent) by a competent person.

Do not damage the power cord or plug. If the cord is damaged it must be replaced by a qualified electrician. Never disassemble, repair or reassemble the unit.

Do not install where the unit may be splashed heavily, or in a room without adequate ventilation.

WATER & USE

Use only with a cold mains water supply within the stated pressure range. Do not bend or distort the inlet hose, and do not turn the unit upside down.

Only use the wash functions while seated, with the seat sensor engaged. The unit will not wash if it does not detect a user.

Keep the side keys and the foot-sensor area clear of obstructions.

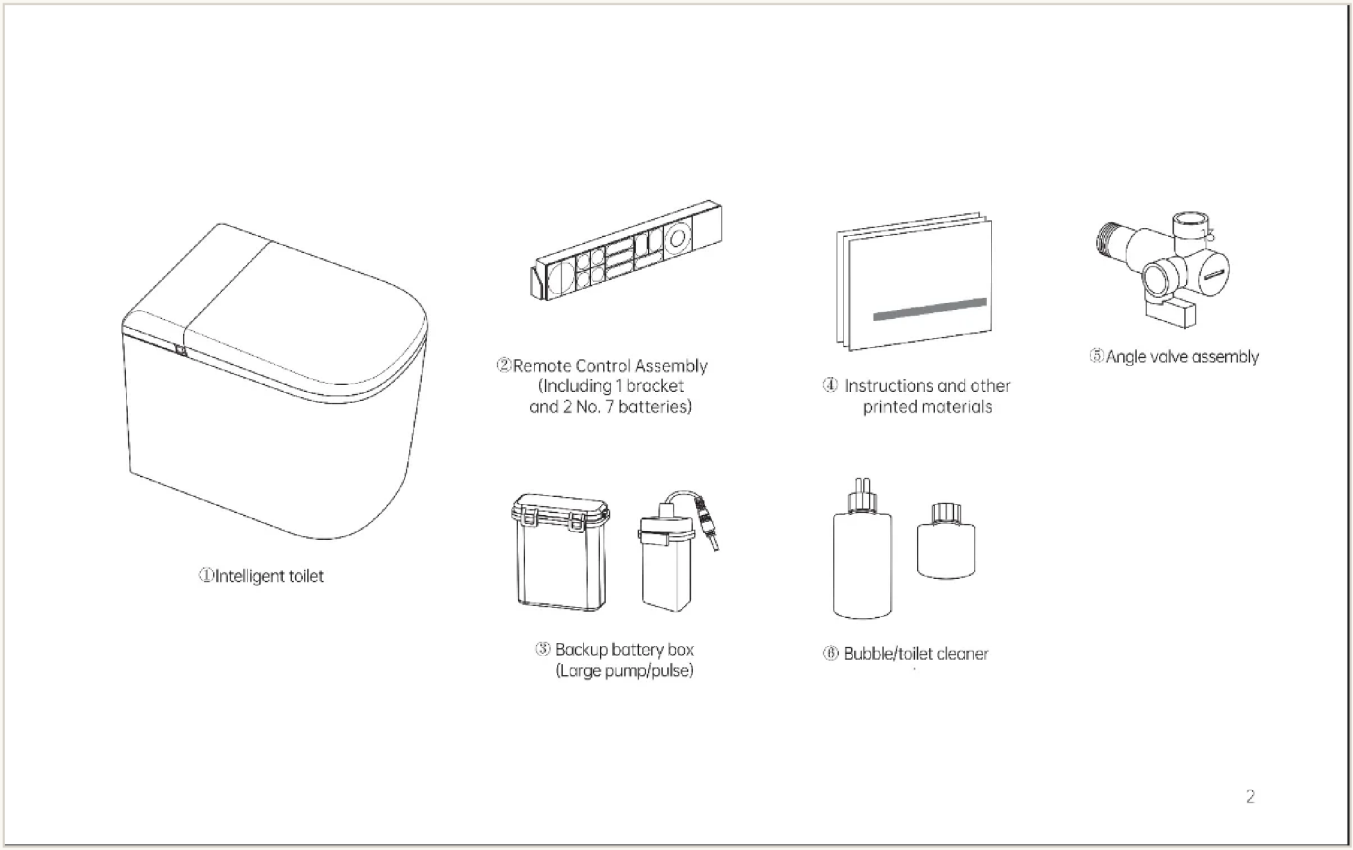
IMPORTANT

Tresani cannot be held responsible for loss resulting from failure to follow the safety guidance in this manual and the accompanying installation documents.

02 · IN THE BOX

What's in the box.

Unpack on a soft, clean surface and check the contents against the list below.
Keep the packaging until installation is complete.

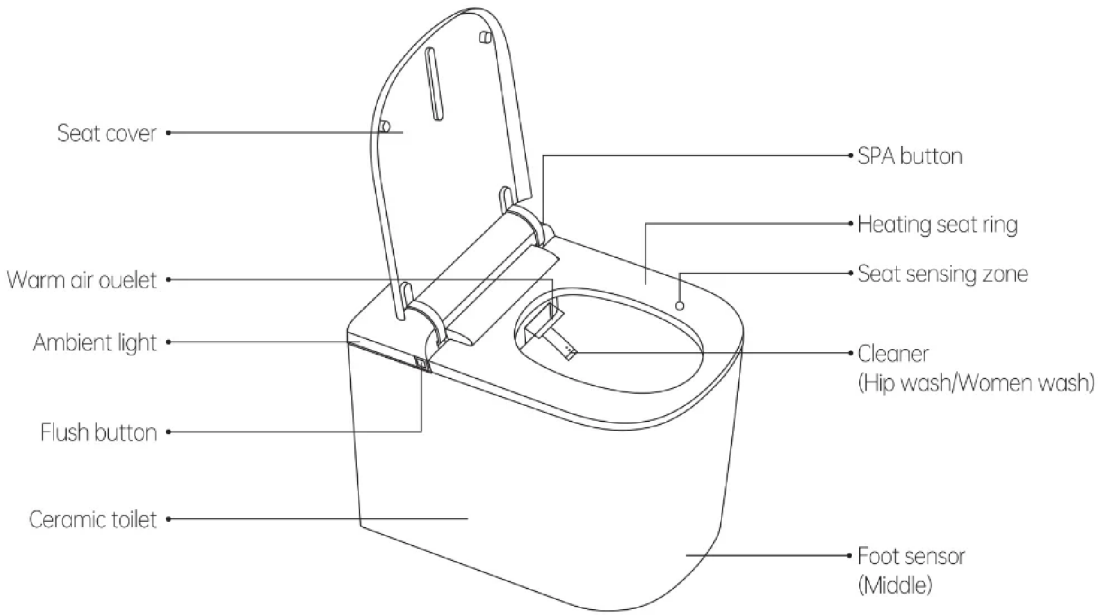


1	Intelligent toilet
2	Remote control assembly (bracket + 2 × AAA)
3	Backup battery box (large pump / pulse)
4	Instructions & printed materials
5	Angle valve assembly
6	Foam bubble bottle, 10 × bubble tablets & 5 × lemon fragrance sticks

03 · AT A GLANCE

Know your Nexus.

A floor-standing, one-piece smart toilet. The labelled components below correspond to the diagram — from the heated seat ring and seat-sensing zone to the side keys, spray wand and foot sensor.



Ambient light

A soft light line along the seat — a gentle guide at night.

Warm air outlet

Delivers adjustable warm-air drying after a wash.

Seat sensing zone

Detects when you are seated; wash and dry run only then.

Foot sensor (middle)

Wave a foot past the base to flush hands-free.

Flush & SPA buttons

Side keys for flushing, power and a full one-button SPA cycle.

Heating seat ring

A gently warmed, anti-bacterial seat with adjustable temperature.

Cleaner (hip / women wash)

The retractable, self-cleaning spray wand.

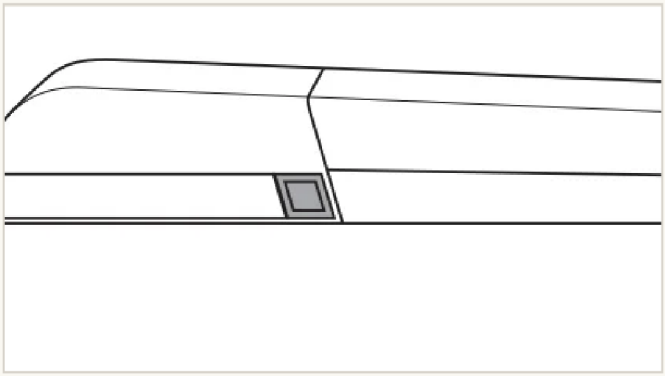
Ceramic bowl & seat cover

Rimless ceramic bowl with an automatic, soft-close cover.

04 · THE SIDE CONTROLS

From the body, and the remote.

The Flush and SPA keys on the side run the everyday functions — useful when the remote isn't to hand. Tap Flush to flush, long-press it to switch the toilet on or off, and use SPA for a full cleanse-and-dry cycle with massage. Everything else — temperatures, spray position, drying and the comfort features — is set from the wireless remote.



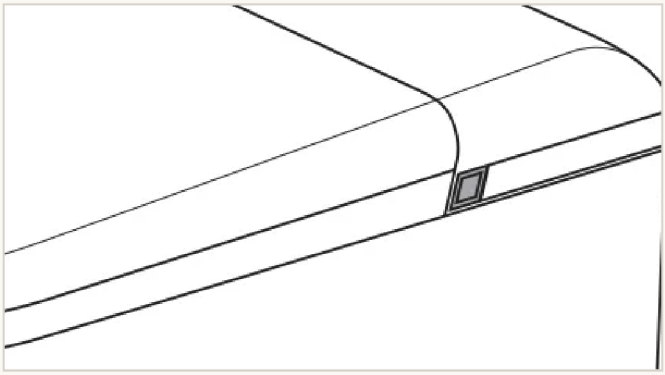
Flush key

Tap — flush

Tap the Flush button to flush the bowl. Long-press to switch the toilet on or off.

Hold — warm-air drying

While seated, long-press the Flush button to start warm-air drying.



SPA key

Tap — rear wash + massage

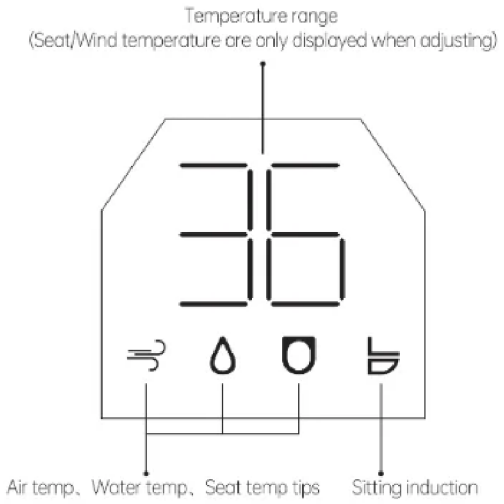
After sitting, short-press SPA to start the rear (hip) cleanse with hot and cold massage, followed by automatic drying.

Hold — feminine wash + massage

Long-press SPA to start the feminine cleanse with hot and cold massage, followed by automatic drying.

THE DISPLAY SCREEN

The panel on top of the unit shows live status — the wash water, drying-air and seat-ring temperatures, and the selected function. The full button reference for the wireless remote is on the next page.



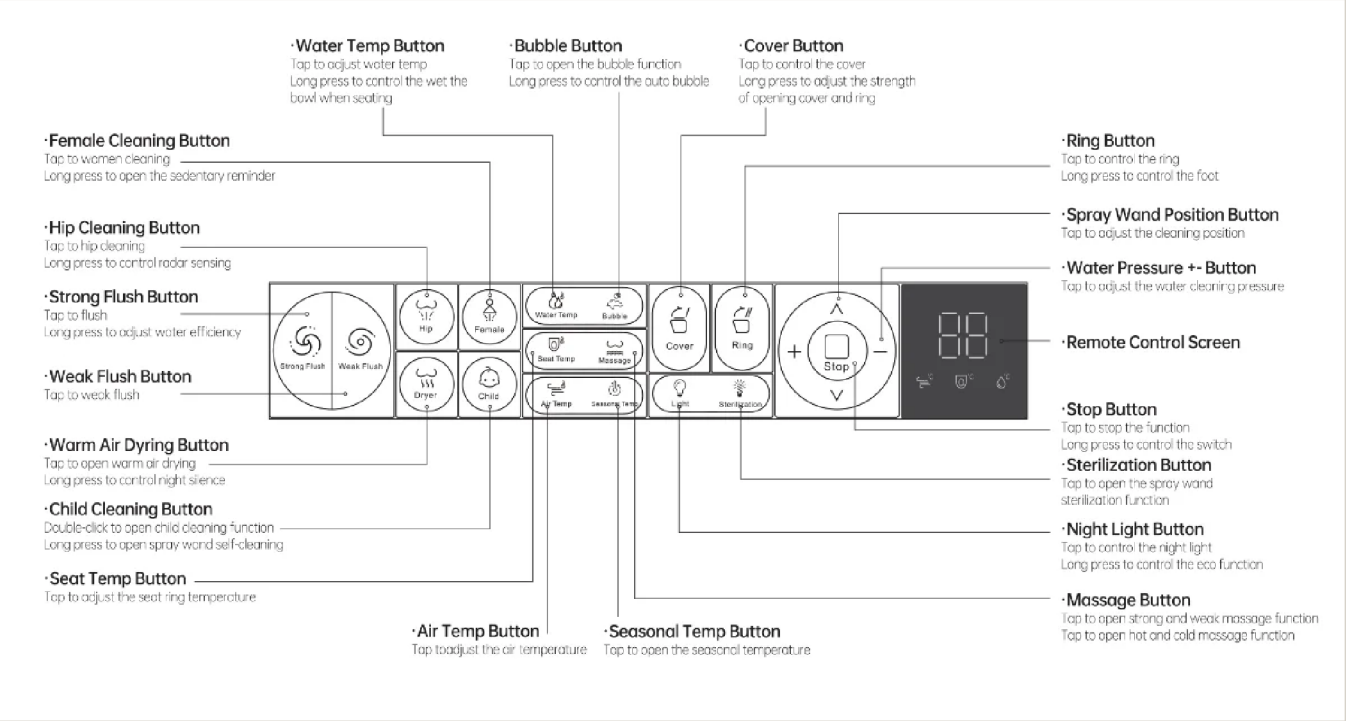
IF THE REMOTE NEEDS RE-PAIRING

Your remote arrives already paired, so there is nothing to set up. If it ever stops responding, or you fit a replacement: within 30 seconds of powering on, press and hold the SPA key on the side for 2 seconds until you hear a beep. The toilet is then in pairing mode — press any key on the remote to connect it.

05 · THE REMOTE CONTROL

The remote, button by button.

To reduce electronic waste, every Tresani toilet ships with a universal remote; a few buttons on it may not apply to the Nexus. Every button listed below is active on this model.



FRONT OF THE REMOTE CONTROL

BUTTON	TAP	LONG PRESS
Hip Cleaning	Rear cleanse	Radar sensing
Female Cleaning	Feminine cleanse	Sedentary reminder
Child Cleaning	Child setting (double-tap)	Spray-wand self-clean
Massage	Strong / weak massage	Hot / cold massage
Warm Air Drying	Warm-air drying	Night silence
Strong Flush	Full flush	Adjust water efficiency
Weak Flush	Reduced flush	—
Stop	Stop the function	On / off switch
Water Temp	Adjust wash temperature	—
Seat Temp	Adjust seat temperature	—
Air Temp	Adjust drying-air temperature	—
Seasonal Temp	Smart seasonal temperature	—
Water Pressure +/–	Adjust wash pressure	—
Spray Wand Position	Move nozzle forward / back	—
Bubble	Bubble function	Wet bowl when seated
Sterilization	Spray-wand UV sterilisation	—
Night Light	Night light on / off	Eco mode
Cover	Open / close cover	Opening strength
Ring	Open / close seat ring	Foot sensing

06 · ADVANCED SETTINGS

Turning features on and off.

Beyond the everyday buttons, each remote key has a second function reached by holding it down. These settings are remembered, so you only need to set them once. Listen for the beep — it confirms which way the setting has gone.

SETTING	HOW TO SET IT	CONFIRMATION
Energy-saving mode	Hold Night Light	Long beep = on, short beep = off. Seat is held at 28 °C
Sit-duration reminder	Hold Female Cleaning	Long beep = on. Five short beeps after 20 minutes seated
Night silent mode	Hold Warm Air Drying for 3 seconds	Silence = on, short beep = off. The buzzer stops responding
Radar lid opening	Hold Hip Cleaning	Two beeps = on, one beep = off
Auto foam shield on seating	Hold Bubble	Two beeps = on, one beep = off
Auto bowl-wetting on seating	Hold Water Temp	Two beeps = on, one beep = off
Foot sensor	Hold Ring	Long beep = on, short beep = off
Automatic drying	Hold Air Temp	Long beep = on, short beep = off
Child wash without seating	Double-tap Child Cleaning	Washes with no one seated. Tap Stop to end
Nozzle self-clean	Hold Child Cleaning	The nozzle extends to be wiped. Tap Stop to retract
Massage during a wash	Tap Massage for pressure, hold for temperature	Pressure or temperature alternates to aid movement

06 · ADVANCED SETTINGS

Fine adjustment.

These settings use the display on the unit. Holding the button enters adjustment mode — the display shows the current value, you have twenty seconds to change it, and a tap of Stop saves and exits.

SETTING	HOW TO SET IT	WHAT THE DISPLAY SHOWS
Auto-flush on leaving the seat	Hold Strong Flush, then tap ∧ or ∨	00 = off, 01 = on. Triggers after 8 seconds seated
Flush duration	Hold Strong Flush, then tap pressure + or –	Levels 01–04. Higher uses more water
Lid & seat-ring opening force	Hold Cover, then ∧ ∨ for the lid, + – for the ring	Single digit, rising with force
Radar distance	Hold Cover, release, hold Cover again, then ∧ or ∨	Two digits, rising with distance

WITH THE UNIT SWITCHED OFF

Hold Stop to power the toilet down first, make the change, then hold Stop again to power it back on.

SETTING	HOW TO SET IT	CONFIRMATION
Ambient light brightness	Tap pressure –	Four levels. Level one turns the light off
Automatic lid & ring closing	Hold Night Light	Long beep = on, short beep = off
Auto-flush as the lid closes	Hold Child Cleaning	Long beep = on, short beep = off
UV sterilisation on lid close	Tap Night Light	Two beeps = on, one beep = off

RESTORING FACTORY SETTINGS

Tap Stop five times in quick succession. You will hear one long beep and the display shows “- -”. Tap Warm Air Drying — five short beeps confirm — then tap Stop to save and exit. All settings return to their defaults.

07 · EVERYDAY USE

A wash, start to finish.

01

Approach & be seated

The lid opens automatically as you approach. Sit fully so the seat sensor engages — wash and dry will not run otherwise.

02

Choose a wash

Press the SPA key on the side, or Hip / Female Cleaning on the remote. The nozzle self-cleans, then washes for up to three minutes. The jet holds, oscillates, then returns.

03

Adjust the spray

During a wash you can change the water temperature, flow rate and nozzle position from the remote to find your preferred setting.

04

Dry

Washing is followed by warm-air drying. Adjust the air temperature to suit from the remote.

05

Flush

Wave a foot past the base sensor to flush hands-free, or use the remote. Choose Weak Flush for a reduced flush or Strong Flush for a full one — the rimless bowl clears either way.

06

Stand & leave

The lid closes automatically once you step away.

THE WAND CLEANS ITSELF

Before and after every wash the spray wand rinses itself, so each cleanse begins and ends with a clean nozzle. There's a brief pause before water flows — that's the wand preparing, and there's nothing for you to do.

08 · COMFORT SETTINGS

Tuned to you.

SMART SEASONAL TEMPERATURE

Tap Seasonal Temp and the Nexus sets water, seat and air temperature automatically as the seasons change.

WATER TEMPERATURE

Tap Water Temp on the remote to cycle the wash temperature through its four settings.

SEAT TEMPERATURE

Tap Seat Temp on the remote to warm the seat ring to your preference.

AIR TEMPERATURE

Tap Air Temp to set the warm-air drying temperature.

SPRAY WAND POSITION

Tap Spray Wand Position to move the nozzle forward or back to suit.

WATER PRESSURE

Use the pressure +/– buttons for a gentle or firmer wash.

MASSAGE

Tap Massage for a strong or weak pulsating wash; long-press for hot and cold massage.

CHILD CLEANING

Double-tap Child Cleaning for a gentler, calibrated wash for younger users.

09 · LIGHT & SOUND

The quiet details.

NIGHT LIGHT

Tap Night Light on the remote to cycle smart (on in the dark), always-on, and off.

ECO MODE

Long-press Night Light to turn eco mode on or off; the seat then holds a reduced standby temperature.

VOICE CONTROL

Speak a command to run the key functions hands-free — washing, drying and flushing all respond.

AMBIENT LIGHT

A soft line of light along the seat, giving a gentle glow in a dark room.

BUILT-IN FRAGRANCE

A lemon fragrance stick sits inside the unit and releases a light scent in use. Replace it when the scent fades.

SOUND

A short beep confirms each command; the prompt tone can be switched off if you prefer.

POWER STANDBY

To save energy, press and hold Stop on the remote for three seconds to enter standby — all functions pause. Press and hold Stop again for three seconds to return to normal operation.

10 · CLEANING & CARE

Keeping it flawless.

A little routine care preserves the finish and your guarantee. Avoid abrasive cleaners and cloths throughout.

Daily

Wipe surfaces with a soft, lint-free cloth to remove droplets and prevent limescale marks.

Weekly

Clean all surfaces with a mild cleaning agent. Check and clean the nozzle.

Monthly

Clean the ceramic with a low-acid agent, such as heavily diluted citric acid.

Twice a year

Replace the inlet filter — sooner if wash flow noticeably slows.

CLEANING THE NOZZLE

With no one seated, press Child Cleaning on the remote and hold to run the wand self-clean. The nozzle extends and sprays so you can wipe it; it retracts automatically, or press Stop.

DO NOT

Use abrasive cleansers, corrosive chemicals, or high-pressure sprays. Improper maintenance will void your product guarantee.

11 · TROUBLESHOOTING

Common questions.

Most issues resolve in a step or two. If a problem persists, contact our team at www.tresani.com/pages/support.

WHAT YOU SEE	LIKELY CAUSE	WHAT TO DO
Nothing powers on	Power switched off, plug loose, or a power cut	Switch on and reconnect the plug. After an outage, check again once power returns.
No water from the nozzle	Not seated, angle valve closed, supply off, or nozzle blocked	Sit fully so the sensor engages; open the angle valve; wait for the supply; clean the nozzle.
Weak wash pressure	Pressure set low, or the angle-valve filter is blocked	Raise the pressure on the remote; clean the angle-valve filter; check supply pressure.
Wash stops midway	Seat sensor lost contact, or supply interrupted	Stay seated so the sensor holds; restart the wash; recheck the water supply.
Drying not warm or stops	Air temperature set low, or sensor lost contact	Raise the air temperature; sit fully so the sensor holds, then restart drying.
Seat not warm enough	Seat temperature set low, or eco / standby active	Raise the seat temperature on the remote; exit eco mode or standby.
Won't flush cleanly	Waste pipe bent, or a blockage in the pipework	Reposition the waste pipe; clear the toilet and sewage pipe.
No automatic flush	Automatic flushing switched off	Enable automatic flushing on the remote.
Remote not responding	Flat batteries, or water ingress on the remote	Replace the batteries; wipe and dry the remote, then re-pair if needed.

12 · SPECIFICATIONS

Full specification.

PRODUCT

Model	Tresani Nexus
Type	Floor-standing one-piece
Dimensions W×D×H	380 × 550 × 468 mm
Net weight	33 kg
Rated load	Ceramic 400 kg / seat 150 kg
Bowl	Rimless jet siphon
Flush volume	3 L / 6 L (dual flush)

WASH

Wash modes	Rear, female, child, massage, bubble
Water temperature	Ambient / 34 / 37 / 40 °C (4-speed)
Wash flow	~0.62 L/min / ~0.67 L/min
Spray wand position	Adjustable
Heating	Instant (tankless wash heating)

WARM AIR & HYGIENE

Air drying	Ambient / 34 / 37 / 40 °C (4-speed)
Nozzle cleaning	Auto self-clean + manual
Night light	Smart / always-on / off

ELECTRICAL & SUPPLY

Rated voltage	AC 220–240 V ~ 50 Hz
Power	1,380 W
Water connector	G 3/8
Supply pressure	No min. (booster < 0.2 MPa)
Protection	IPX4

REMOTE CONTROL

Type	Universal RF remote
Batteries	2 × 1.5 V AAA (LR03)

SAFETY DEVICES

Protection	Thermal fuses, thermostat
Sensing	Level switch
Supply	30 mA RCD, earthed
Supply temp.	5–35 °C

A one-page specification sheet — with standards, product codes and a competitor comparison — is available for trade and procurement on request. UK installations are governed by the Tresani Electrical Safety guidance (TS-INST-UK-001), read alongside this manual.

13 · WARRANTY

Your cover.

STANDARD WARRANTY

Your Tresani smart toilet carries a two-year warranty. During this period our authorised service team will repair or replace manufacturing defects free of charge, following troubleshooting.

IF YOU NEED SERVICE

Visit tresani.com, submit a request with your purchase details, and our after-sales team will guide you through the next steps.

REGISTRATION

Register within 30 days at tresani.com/pages/warranties. You'll need your contact details, the model and serial number, and the date and place of purchase. Registration is optional and doesn't affect your standard cover.

WHAT ISN'T COVERED

Incorrect installation or misuse; fire, flood, lightning or other force-majeure; transport, dropping or impact after delivery; incorrect power supply; use outside normal household conditions; normal wear and cosmetic ageing; missing proof of purchase; and any unit modified or repaired by an unauthorised technician.

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