

USER MANUAL

Origin

SMART TOILET

— *Considered comfort, engineered to last.*

WELCOME

Considered comfort, engineered to last.

Thank you for choosing the Tresani Origin. This manual covers everyday use, cleaning and care, and answers the questions most owners ask in the first weeks. Keep it to hand — and please read the safety guidance before first use.

Read before use

The safety and electrical guidance applies to every installation. Your Origin is a Class 1 appliance and must be earthed.

Installed by a professional

Installation is covered in a separate Installation Guide and the Tresani UK Electrical Safety guidance (TS-INST-UK-001).

Two-year warranty

Your Origin is covered for two years. Register within 30 days at [tresani.com/pages/warranties](https://www.tresani.com/pages/warranties) to help us support you faster.

Universal remote

To reduce waste, every Tresani toilet ships with a universal remote. Some buttons may not apply to the Origin — this is normal.

NEED HELP?

Visit www.tresani.com or submit a request with your purchase details and our after-sales team will guide you through troubleshooting and repair.

CONTENTS

What's inside.

01	Safety information Earthing, water and electrical precautions	04
02	In the box Packaging list and supplied parts	05
03	Your Origin at a glance Component parts and key features	06
04	The control knob On-body controls and the display	07
05	The remote control Full button reference	08
06	Advanced settings Hidden functions, fine adjustment and reset	09
07	Everyday use Washing, drying, flushing and seating	11
08	Comfort settings Temperature, position and pressure	12
09	Light & sound Ambient settings and night light	13
10	Cleaning & care Daily, weekly and monthly routines	14
11	Troubleshooting Common questions, clear answers	15
12	Specifications Full technical specification	16
13	Warranty Coverage, exclusions and registration	17

01 · SAFETY INFORMATION

Read this first.

Your Origin is a Class 1 electrical appliance. The points below protect you and your guarantee. If anything is unclear, contact us before use.

ELECTRICAL

This appliance must be connected to an earthed supply. It must be protected by a 30 mA RCD and installed in line with BS 7671 and Part P (or the Scottish equivalent) by a competent person.

Do not damage the power cord or plug. If the cord is damaged it must be replaced by a qualified electrician.

Never disassemble, repair or reassemble the unit.

Do not install where the unit may be splashed heavily, or in a room without adequate ventilation.

WATER & USE

Use only with a cold mains water supply within the stated pressure range. Do not bend or distort the inlet hose, and do not turn the unit upside down.

Only use the wash functions while seated, with the seat sensor engaged. The unit will not wash if it does not detect a user.

Keep the area around the control knob clear of obstructions so it can move freely.

IMPORTANT

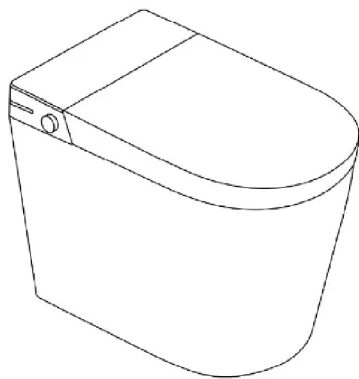
Tresani cannot be held responsible for loss resulting from failure to follow the safety guidance in this manual and the accompanying installation documents.

02 · IN THE BOX

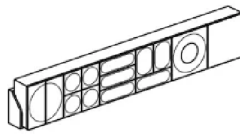
What's in the box.

Unpack on a soft, clean surface and check the contents against the list below.

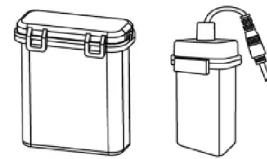
Keep the packaging until installation is complete.



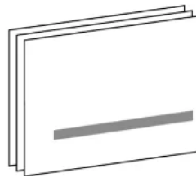
① Intelligent toilet



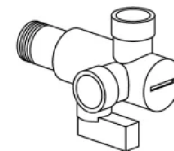
② Remote Control Assembly
(Including 1 bracket
and 2 No. 7 batteries)



③ Backup battery box
(Large pump/pulse)



④ Instructions and other
printed materials



⑤ Angle valve assembly

1 Intelligent toilet

2 Remote control assembly (bracket + 2 × AAA)

3 Backup battery box

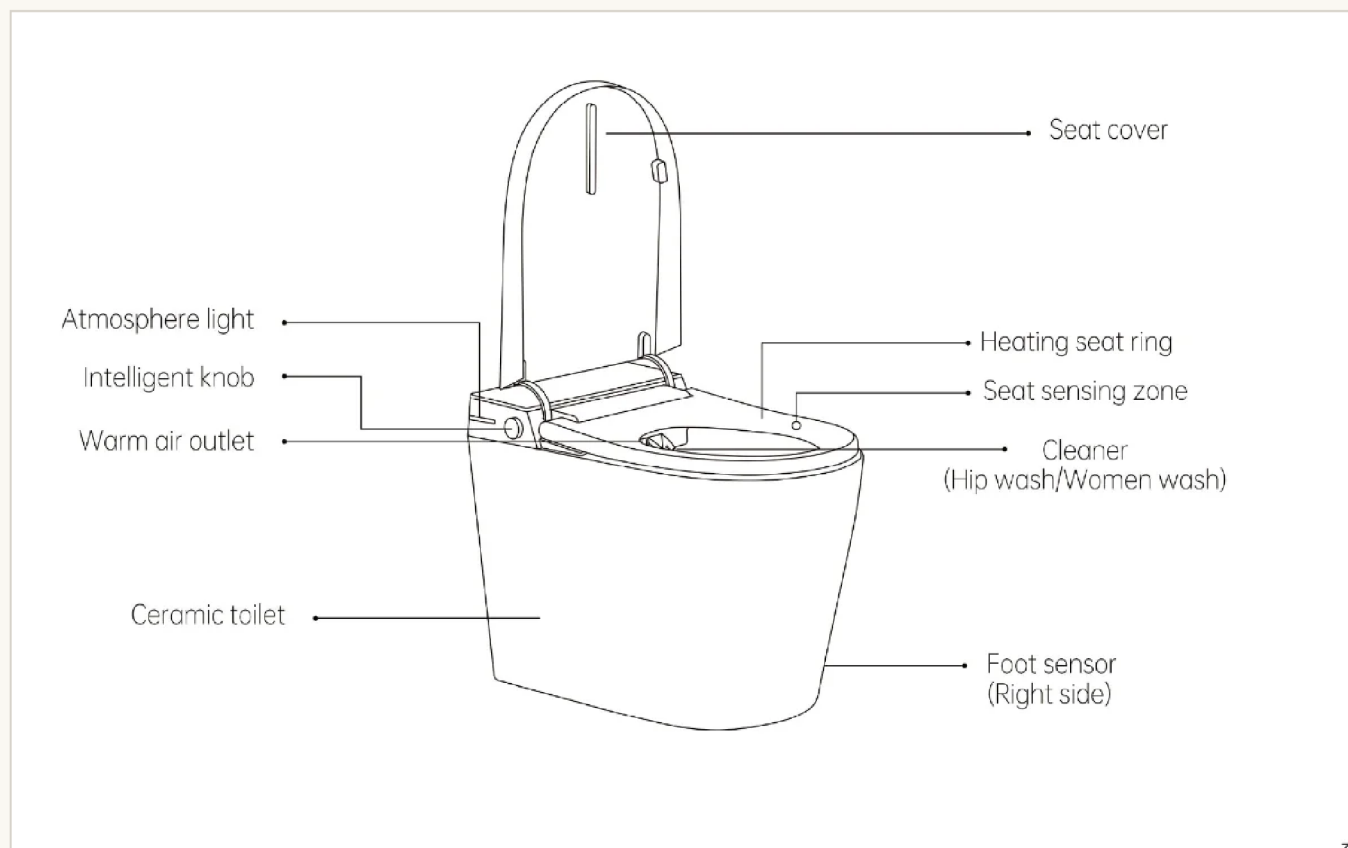
4 Angle valve assembly

5 Instructions & printed materials

03 · AT A GLANCE

Know your Origin.

A floor-standing, one-piece smart toilet. The labelled components below correspond to the diagram — from the heated seat ring and seat-sensing zone to the side knob, spray wand and foot sensor.

**Atmosphere light**

A soft light line along the seat — a gentle guide at night.

Warm air outlet

Delivers adjustable warm-air drying after a wash.

Seat sensing zone

Detects when you are seated; wash and dry run only then.

Foot sensor (right side)

Wave a foot past the base to flush hands-free.

Intelligent knob

Side control for flush, stop and the rear / feminine wash.

Heating seat ring

A gently warmed, anti-bacterial seat with adjustable temperature.

Cleaner (hip / women wash)

The retractable, self-cleaning spray wand.

Ceramic bowl & seat cover

Rimless ceramic bowl with an automatic, soft-close cover.

04 · THE CONTROL KNOB

From the body, and the remote.

The chrome knob on the side runs the everyday functions — useful when the remote isn't to hand. Press it to flush or stop, and rotate it for the rear or feminine wash. Everything else — temperatures, spray position, drying and the comfort features — is set from the wireless remote.



Press

Flush / Stop

Press to flush, or to stop a running function. Hold while seated to start warm-air drying; long-press without a user to shut down.

Turn left

Feminine wash

Rotate anticlockwise for the feminine wash; rotate again for a moving wash, and again to stop the movement.

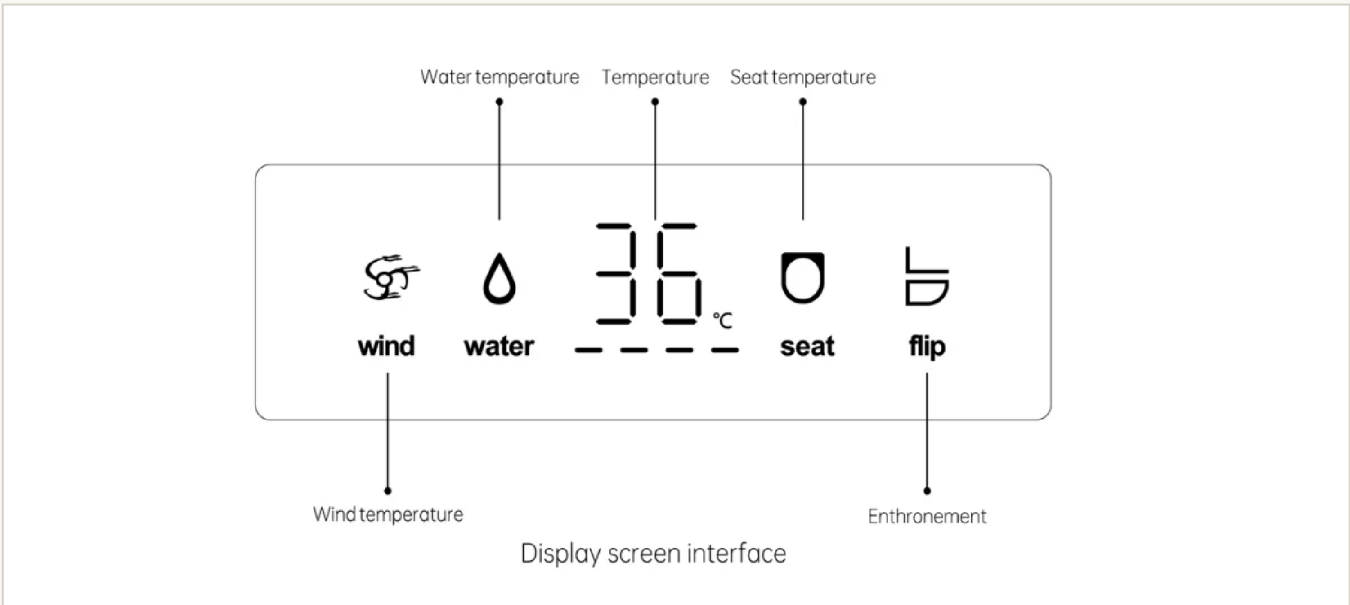
Turn right

Rear wash

Rotate clockwise for the rear (hip) wash; rotate again for a moving wash, and again to stop the movement.

THE DISPLAY SCREEN

The panel on top of the unit shows live status — the wash water, drying-air and seat-ring temperatures, and the selected function. The full button reference for the wireless remote is on the next page.



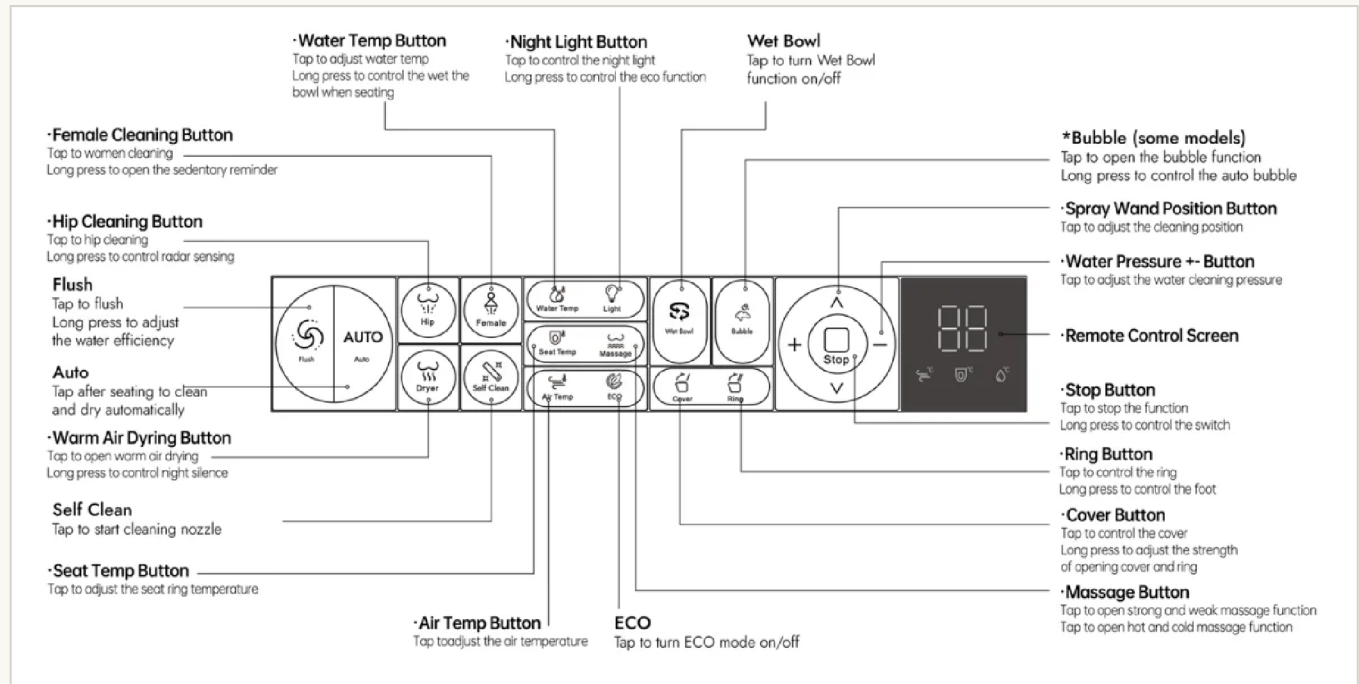
IF THE REMOTE NEEDS RE-PAIRING

Your remote arrives already paired, so there is nothing to set up. If it ever stops responding, or you fit a replacement: after power-on, wait for the buzzer, then with the side-knob light on rotate the knob anticlockwise and hold for 2 seconds until you hear a beep. The toilet is then in pairing mode — press any key on the remote to connect it.

05 · THE REMOTE CONTROL

The remote, button by button.

To reduce electronic waste, every Tresani toilet ships with a universal remote. The buttons below are the ones the Origin responds to; the bubble and massage keys are for other models in the range and have no effect here.



FRONT OF THE REMOTE CONTROL

BUTTON	TAP	LONG PRESS
Hip Wash	Rear cleanse	Radar sensing
Feminine Wash	Front cleanse	Sedentary reminder
Warm Air Dry	Warm-air drying	Night silence
Auto	Clean & dry after seating	—
Self Clean	Clean the spray nozzle	—
Flush	Flush	Adjust water efficiency
Stop	Stop the function	On / off switch
Water Temp	Adjust wash temperature	—
Seat Temp	Adjust seat temperature	—
Air Temp	Adjust drying-air temperature	—
Spray Position	Move nozzle forward / back	—
Water Pressure +/-	Adjust wash pressure	—
Wet Bowl	Wet Bowl on / off	—
ECO	ECO mode on / off	—
Night Light	Night light on / off	Eco light
Cover / Ring	Open / close cover	Auto-open strength

06 · ADVANCED SETTINGS

Turning features on and off.

Beyond the everyday buttons, the Origin holds a set of settings you change by holding a key rather than tapping it. The unit answers with a beep so you know which way the setting went. Point the remote at the toilet and stay within range while you make a change.

SETTING	HOW TO SET IT	CONFIRMATION
Energy-saving (ECO) mode	Tap ECO	Long beep = on, short beep = off. The seat is held at 28 °C while heating is on
Nozzle self-clean	Tap Self Clean	The nozzle extends to be wiped. Tap Stop to end and retract it
Radar auto lid opening	Hold Hip Wash	One beep = off, two beeps = on. When off, the lid will not open on approach
Auto bowl-wetting on seating	Hold Wet Bowl, or hold Water Temp	One beep = off, two beeps = on
Automatic drying	Hold Air Temp	Short beep = off, long beep = on. When off, the dryer will not start after washing
Foot sensor	Hold Stop to power off, then tap Seat Temp	Short beep = off; three short beeps = on (300 ms trigger); long beep = on (100 ms trigger). Power back on

HOLD, DON'T TAP

A tap runs the button's everyday function; a hold of roughly two seconds opens the setting behind it. If nothing beeps, the remote is out of range or the unit is in standby — hold Stop to wake it and try again.

06 · ADVANCED SETTINGS

Fine adjustment.

These settings use the display on the side of the unit, which shows the level you are setting. Tap Stop to save and exit.

SETTING	HOW TO SET IT	WHAT THE DISPLAY SHOWS
Auto-flush on leaving the seat	Hold Flush, then tap $\wedge$ / $\vee$ within 20 seconds	00 = off, 01 = on. Triggers about 8 seconds after seating; suppressed if you have already flushed while seated
Flush duration	Hold Flush, then tap water pressure + / - within 20 seconds	Levels 01-04. Higher is a longer flush and more water
Lid & seat-ring opening force	Hold Cover; $\wedge$ / $\vee$ sets the lid, + / - sets the ring	A single digit, rising with force
Radar distance	Hold Cover, release, hold Cover again, then tap $\wedge$ / $\vee$	Two digits, rising with distance

WITH THE UNIT SWITCHED OFF

Hold Stop to power the unit down, make the change, then hold Stop to power it back on.

SETTING	HOW TO SET IT	CONFIRMATION
Ambient light brightness	Tap water pressure -	Four levels; level 1 is off
Automatic lid & seat-ring closing	Tap ECO	Long beep = on, short beep = off
Auto-flush as the lid closes	Tap Self Clean	Long beep = on, short beep = off. Suppressed if you have already flushed while the ring was up
UV sterilisation on lid close	Tap Night Light	One beep = off, two beeps = on

RESTORING FACTORY SETTINGS

Tap Stop five times in quick succession — one long beep sounds and the display shows - -. Tap Warm Air Dry; five short beeps confirm. Tap Stop to save and exit. All settings return to their defaults.

07 · EVERYDAY USE

A wash, start to finish.

01 Approach & be seated

The lid opens automatically as you approach. Sit fully so the seat sensor engages — wash and dry will not run otherwise.

02 Choose a wash

Press Rear Wash or Female Wash on the knob or remote. The nozzle self-cleans, then washes for up to three minutes. The jet holds, oscillates, then returns.

03 Adjust the spray

During a wash you can change the water temperature, flow rate and nozzle position from the knob or remote to find your preferred setting.

04 Dry

Washing is followed by warm-air drying. Adjust the air temperature to suit from the knob or remote.

05 Flush

Wave a foot past the base sensor to flush hands-free, or use the remote. The rimless bowl clears with a single vortex flush.

06 Stand & leave

The lid closes automatically once you step away.

THE WAND CLEANS ITSELF

Before and after every wash the spray wand rinses itself, so each cleanse begins and ends with a clean nozzle. There's a brief pause before water flows — that's the wand preparing, and there's nothing for you to do.

08 · COMFORT SETTINGS

Tuned to you.

WATER TEMPERATURE

Tap Water Temp on the remote to cycle the wash temperature from low to high.

SEAT TEMPERATURE

Tap Seat Temp on the remote to warm the seat ring to your preference.

SPRAY POSITION

Tap Spray Position to move the nozzle forward or back to suit.

WATER PRESSURE

Use the pressure +/- buttons for a gentle or firmer wash.

09 · LIGHT & SOUND

The quiet details.

NIGHT LIGHT

Tap Night Light on the remote to cycle smart (on in the dark), always-on, and off.

ECO & ENERGY SAVING

Tap ECO to turn energy-saving mode on; the seat then holds a reduced standby temperature.

ATMOSPHERE LIGHT

The soft seat light line; long-press Night Light for the eco light.

SOUND

A short beep confirms each command; the prompt tone can be switched off if you prefer.

POWER STANDBY

To save energy, press and hold Stop on the remote for three seconds to enter standby — all functions pause. Press and hold Stop again for three seconds to return to normal operation.

10 · CLEANING & CARE

Keeping it flawless.

A little routine care preserves the finish and your guarantee. Avoid abrasive cleaners and cloths throughout.

Daily

Wipe surfaces with a soft, lint-free cloth to remove droplets and prevent limescale marks.

Weekly

Clean all surfaces with a mild cleaning agent. Check and clean the nozzle.

Monthly

Clean the ceramic with a low-acid agent, such as heavily diluted citric acid.

Twice a year

Replace the inlet filter — sooner if wash flow noticeably slows.

CLEANING THE NOZZLE

Lift the cover and seat, then turn the knob clockwise. The nozzle extends and sprays so you can wipe it; it retracts after five minutes, or press Stop on the knob.

DO NOT

Use abrasive cleansers, corrosive chemicals, or high-pressure sprays. Improper maintenance will void your product guarantee.

11 · TROUBLESHOOTING

Common questions.

Most issues resolve in a step or two. If a problem persists, contact our team at www.tresani.com/pages/support.

WHAT YOU SEE	LIKELY CAUSE	WHAT TO DO
Nothing powers on	Power switched off, plug loose, or a power cut	Switch on and reconnect the plug. After an outage, check again once power returns.
No water from the nozzle	Not seated, angle valve closed, supply off, or nozzle blocked	Sit fully so the sensor engages; open the angle valve; wait for the supply; clean the nozzle.
Weak wash pressure	Pressure set low, or the angle-valve filter is blocked	Raise the pressure on the remote; clean the angle-valve filter; check supply pressure.
Wash stops midway	Seat sensor lost contact, or supply interrupted	Stay seated so the sensor holds; restart the wash; recheck the water supply.
Drying not warm or stops	Air temperature set low, or sensor lost contact	Raise the air temperature; sit fully so the sensor holds, then restart drying.
Seat not warm enough	Seat temperature set low, or ECO mode / standby active	Raise the seat temperature on the remote; tap ECO to leave energy-saving mode, or hold Stop to leave standby.
Won't flush cleanly	Waste pipe bent, or a blockage in the pipework	Reposition the waste pipe; clear the toilet and sewage pipe.
No automatic flush	Automatic flushing switched off	Enable automatic flushing on the remote.
Remote not responding	Flat batteries, or water ingress on the remote	Replace the batteries; wipe and dry the remote, then re-pair if needed.

12 · SPECIFICATIONS

Full specification.

PRODUCT

Model	Tresani Origin
Type	Floor-standing one-piece
Dimensions WxDxH	380 × 580 × 445 mm
Net weight	36 kg
Rated load	Ceramic 400 kg / seat 150 kg
Waste outlet	P-Trap (horizontal)
Bowl	Rimless, vortex flush
Flush volume	4.4 L (single full flush)

WARM AIR & HYGIENE

Air drying	4-speed, ~35-55 °C
Nozzle cleaning	Auto self-clean + manual
Night light	Smart / always-on / off

REMOTE CONTROL

Type	Universal RF remote
Batteries	2 × 1.5 V AAA (LR03)

WASH

Wash modes	Rear, female, osc., pulse, both
Water temperature	~34-40 °C (4-speed)
Wash flow	0.62 / 0.67 L/min
Spray position	Adjustable
Heating	Instant (tankless wash heating)

ELECTRICAL & SUPPLY

Rated voltage	AC 220-240 V, 50 Hz
Power	1,200 W
Battery backup	Up to 50 flushes
Water connector	G 3/8
Supply pressure	No min. (booster < 0.2 MPa)
Protection	IPX4

SAFETY DEVICES

Protection	Thermal fuses, thermostat
Sensing	Level switch
Supply	30 mA RCD, earthed
Supply temp.	5-35 °C

A one-page specification sheet — with standards, product codes and a competitor comparison — is available for trade and procurement on request.
 UK installations are governed by the Tresani Electrical Safety guidance (TS-INST-UK-001), read alongside this manual.

13 · WARRANTY

Your cover.

STANDARD WARRANTY

Your Origin carries a two-year warranty. During this period our authorised service team will repair or replace manufacturing defects free of charge, following troubleshooting.

IF YOU NEED SERVICE

Visit tresani.com, submit a request with your purchase details, and our after-sales team will guide you through the next steps.

REGISTRATION

Register within 30 days at tresani.com/pages/warranties. You'll need your contact details, the model and serial number, and the date and place of purchase. Registration is optional and doesn't affect your standard cover.

WHAT ISN'T COVERED

Incorrect installation or misuse; fire, flood, lightning or other force-majeure; transport, dropping or impact after delivery; incorrect power supply; use outside normal household conditions; normal wear and cosmetic ageing; missing proof of purchase; and any unit modified or repaired by an unauthorised technician.

T R E S A N I



*Designed for the way
you live.*

WWW.TRESANI.COM



SCAN TO DISCOVER MORE